

Computer software service fraud

- **Never install any software, or grant remote access to your computer, as a result of a cold call.**
- **Genuine organisations would never contact you out of the blue to ask for your financial details, such as your PIN or full banking password.**
- **If you need tech support, ask trusted friends or colleagues for recommendations and look for reviews online first. Don't contact companies promoting tech support services via browser pop-ups.**
- **If you have granted remote access to your computer seek technical support to remove unwanted software from your computer from a trusted professional. Inform your bank and monitor your bank statements for unusual activity.**



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